

# customer advisory

## Important News Bookings/Delivery in Hamburg

Dear valued Customer,

the current situation with space and equipment shortages, massive vessel delays, blank sailings, strong overall cargo volumes and restricted delivery possibilities at all container terminals in Hamburg has direct impacts on all parties.

As a consequence and until further notice, unfortunately we can accept deliveries within **72** hours prior to LCL closing only.

Shipments exceeding 15 cbm are to be requested with our teams upfront and can only be delivered as from **24** hours prior to LCL closing as per our booking confirmation.

Please kindly note the opening hours of our warehouse:

PCH Hamburg Export Delivery: 06:00 to 14.00

PCH Hamburg Import Collection: 6:00 to 15:00

Due to the dynamic situation PCH may adjust the above mentioned opening hours on short-term notice.

Thank you for your understanding.

For further information please contact your local SACO Shipping Team.